PERSONAL PROFILE

Name: S.Krishnakumar

Date of Birth: 14-06-1991

Age: 35

Gender: Male

Place of Birth: TRICHY

Medium of schooling: Tamil

Mother Tongue: Tamil

Nationality: Indian

Address for Correspondence:

S.Krishnakumar.

9/222 central excise colony,

Siruvani main road

Pachapalayam.

Coimbatore.641010

Mobile: 94898-51091

E-Mail:

krishna.agcellex@gmail.com

RESUME

OBJECTIVE

"TO WORK IN A CHALLENGING ENVIRONMENT, HELPING TO REFINE MY SKILLS AND DEVELOP ALONG WITH THE ORGANIZATION"

MY SKILL SET

- Ability to work unity
- Ability to work with more efficient
- Ability to work full satisfaction

ACADEMIC CAMPUS

BASIC EDUCATION QUALIFICATION: (Medium of study-Tamil)

Secondary school Leaving Certificate

K.A.P Visvanatham Hr Sec School.

Thillainagar, Trichy-18

With: 56 %

EDUCATION QUALIFICATION:

B.Com (Computer Applications)

Tamil Nadu Open University, Trichy.

M.Sc. (Computer science)

Tamil Nadu Open University, Coimbatore.

ADDITIONAL QUALIFICATIONS

Computer Hardware & Networking

MCSA

CCNA

STRENGTHS

The burning desire for self Improvement.

A good team player and positive attitude.

Ability to strike a friendly chord with any kind of personality and versatility..

LINGUISTIC ABILITIES

Tamil:

To speak

To Read

To write

English:

To Read

To write

To Speak

Telugu:

To understand.

Experience

System Administrator

Chinmaya International Residential School

April 2023 – Till date

Technical Executive

Yuvabharathi public School – Coimbatore

June 2021 – Feb 2023.

Technical Executive

Manchester International School – Coimbatore

May 2018 – June 2021.

Technical Support Executive & Resource coordinator.

Alpha Education – Trichy

From June 2012 – May 2018.

Hardware Engineer

ICON SYSTEMS, Trichy

From Jan. 2009 – May 2012

COMPUTER SKILLS

Operating System:

Linux Ubuntu,Win 7, Win 8, Win 10,Win 11

Hardware Skills: PC assembling, Formatting, Partition, drivers Installation.

Networking Services: DHCP, creating domain control.

Responsibilities:

- Proficient in handling escalated calls and providing 1st & 2nd Level Technical Support to end-users.
- Maintain of computer hardware systems and system assembly.
- Installation & Configuration of Network printers & Scanner and its advance level of troubleshooting.
- Manage all the inventory of PCs.
- Configuring & Managing DNS, DHCP & Active Directory.
- Creation and management of Domain and user accounts, as well as assign access rights and permission to use internet facility.
- Managing & Monitoring Network & Coordinate with Vendor.
- Provided the Remote support & Net meting support using following software Team Viewer, VNC Server, Ammyy Remote Software, Remote Desktop.
- Monitoring & insuring a recommended temperature for Server Storage Room.
- Installation of Antivirus, Patches & Updates from Backend side & frontend both.
- Google for Education, Workspace Administration (Domain / Admin setup / Create user policy / Classrooms / Drive / Meet Photos etc.)
- Troubleshooting System/Network related problems.
- Configuring & Troubleshooting Microsoft Outlook & Outlook Express.
- Installing and Configuring Database Servers.
- Configuring and Troubleshooting RF Links connected to Remote office
- Applying of security policies using System and Group policies.
- Installing and Administrating Windows 2012 & 2019 Servers.
- Active Directory and DNS Implementation and Administration.
- Leased line and ILL troubleshooting (Level1), and follow-up with local and international service providers in case of link failure.

- Indoor & Outdoor Wireless Routers installation & Troubleshooting
- Tape Backup of Database and Data's in weekly basis.
- Coordinating with Software team in troubleshooting ERP related issues.
- eSSL Biometric ID creation and maintenance.
- Analog and IP-phone maintenance and configuration.
- CCTV Camera's and DVR's Record & reports maintenance.

DECLARATION

I declare that the information and facts stated above are true to the best of my knowledge and belief.

Place: Yours Faithfully

Date: **(S.KRISHNAKUMAR)**